

virtual **TOY DRIVE 2020**

Presented by The Moody Foundation
benefiting Community Partners of Dallas

COMMUNITY PARTNERS OF DALLAS VIRTUAL HOLIDAY TOY SHOPPE FAQ'S

WHO WILL THE VIRTUAL TOY DRIVE BENEFIT?

Community Partners of Dallas' Virtual Toy Drive will benefit thousands of Dallas County's abused and neglected children.

WHAT IS THE PRICE POINT FOR WISHSES ON THE HOLIDAY TOY SHOPPE?

Wishes start as low as \$10 and most are between \$12 and \$18.

WHAT FORM OF PAYMENT IS ACCEPTED FOR THE HOLIDAY TOY SHOPPE?

We accept VISA, American Express, MasterCard and Discover.

WILL THERE ALSO BE PRINTED WISH CARDS LIKE LAST YEAR?

No, there are not any printed wish cards this year, but you can read through different wishes online to select one(s) you want to fill. Everything is virtual this year!

WHAT IS THE BEST WAY TO SHOP THE WISHES?

It is possible that multiple people are filling wishes at the same time through our portal. To ensure all are getting filled, you can start reviewing wishes from anywhere on the list (rather than starting with the top wish!).

WHY HASN'T THE WISH I JUST FILLED DISAPEARED FROM THE HOLIDAY TOY SHOPPE?

After a wish is filled, it will be removed from the site so the donors still to come can fill other wishes. Please note that this happens manually so it will not be immediate.

WHAT IF I WANT TO MAKE A DONATION IN ADDITION TO FILLING WISHES?

There will be an opportunity to make an additional donation to support the Toy Drive on the payment page as you are checking out.

WHEN IS THE HOLIDAY TOY SHOPPE DEADLINE?

The deadline to fill wishes from the virtual Holiday Toy Shoppe is **5 p.m. on Friday, December 11th**.

THANK YOU SO MUCH FOR SUPPORTING THE TOY DRIVE AND KEEPING HOPE ALIVE FOR THE CHILDREN WE SERVE!